

Roadmap to Pandemic Operations

Family and Children Services



Public Hours

Family and Children Services (FCS) Clerk's Office is open Monday through Friday, from 8:00 a.m. to Noon. Phone hours will be from 7:30 a.m. to 2:00 p.m.

Face coverings and social distancing required at all times.

Juvenile Mediation Services

Mediation services will be provided remotely by video conference or phone. Appointment scheduling will be provided primarily by email. Please check your email regularly for your appointment notification. Please call (909) 269-8937 if you have not received your appointment notice within 5 business days after your court hearing.

FCS report delivery for attorneys and parties will be provided by encrypted email, fax and courtroom delivery. Attorney position statements may be submitted electronically.

Mental Health Counselors

Lanterman Petris Short (LPS) hearings are being conducted remotely by video conference and phone. Mental Health Counselors are available by phone only 909-498-2296. Field visits suspended at this time- phone consults available.

Mediation Services

Child Custody Recommending Counseling services (mediation) will be provided remotely by video conference or phone. Appointment scheduling will be provided primarily by email. Please check your email regularly for your appointment notification. Please call the appropriate FCS district listed below if you have not received your appointment notice within 5 business days after your court hearing.

FCS report delivery for attorneys and parties will be provided by encrypted email, fax and courtroom delivery.

Supervised visitation with a court grant provider will be coordinated via email and/or phone.

FCS Contact Information

Historic	(909) 521-3180
Joshua Tree	(760) 974-3039
Victorville	(760) 269-4795